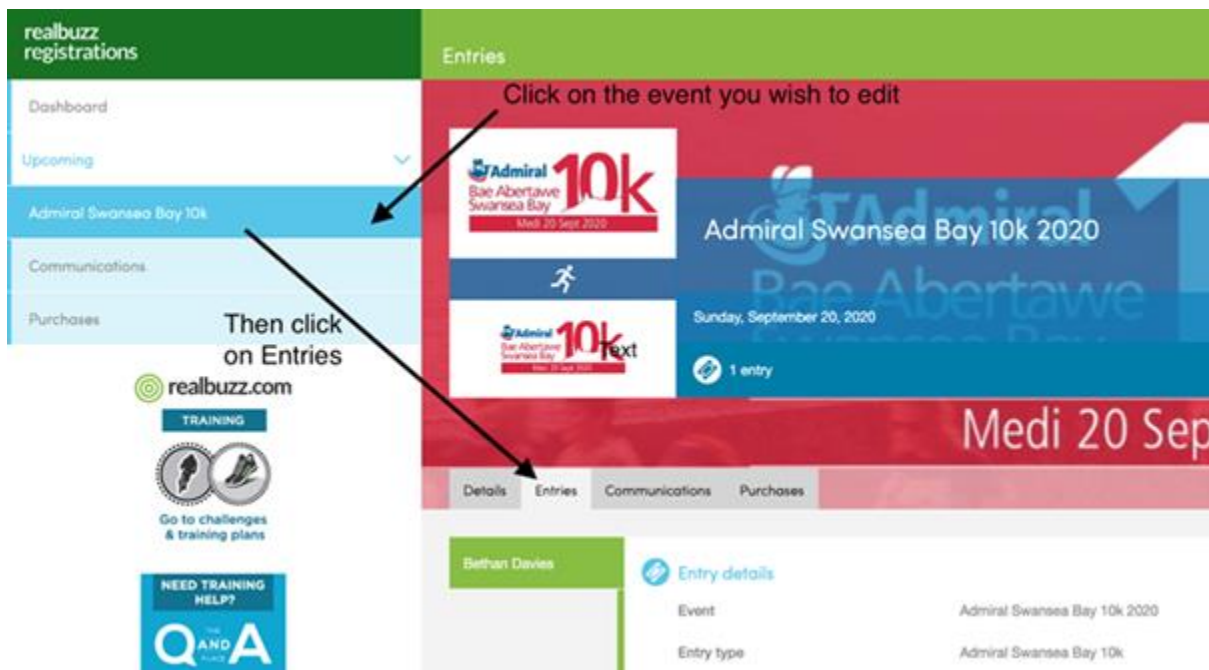


We are sorry that you are no longer able to take part in this year's race. The good news is that you can still transfer your entry to someone else.

The transfer process is straight forward and can be managed online in the Members Hub:

- Head to the Members Hub - [HERE](#)
- Login using your realbuzz registration credentials.
- Once logged in you'll now be presented with your Dashboard.
- Find the event within the dashboard that you wish to transfer from ie in this instance the Admiral Swansea Bay 10k



- Click on the Entries tab and you'll be presented with the Entries page where you can update various event entry details and initiate transfers:

Transfers

Transfer to someone else

First name
Last name
Email


- Fill in the relevant information of who you want to transfer your entry to (the transferee) and press send. This sends an email to the transferee with instructions on how to complete the transfer.

- The transferee will be directed to the Admiral Swansea Bay 10k online entry system and they will need to complete an Admiral Swansea Bay 10k entry process.
- At the confirmation stage the transferee will be –
 - Presented with a **free** entry
 - Required to pay a £5 administration fee (plus any associated booking fee)
- Once the transferee has completed the process, you'll both receive emails and the Admiral Bay Swansea 10k will be removed from your entries in the Members Hub.
- The transfer is person to person only and does not include any store bought items ie iTabs.
- It is your responsibility to agree and transfer payments between yourselves. As per our race terms and conditions, we do not offer refunds under any circumstances.
- Participant's race numbers are specific personal identifiers and may only be transferred via the Real Buzz Admiral Swansea Bay 10k official process. Please check the event [Terms and Conditions](#) for further information.

If you have any issues please don't hesitate to get back in touch

Many thanks

**10k Bae Abertawe Admiral
Admiral Swansea Bay 10k**

☎ 01792 635428

✉ 10kBaeAbertawe@abertawe.gov.uk

✉ SwanseaBay10k@swansea.gov.uk

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.

We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.